

## **Testimonial for Alastair and Sarah. The dream team.**

Sarah and Alastair have worked for us for the last 9 months, in the capacity of housekeeper/cleaning team for the property we let out as luxury holiday lets for weeks or weekends. They also cook for our guests when asked.

Alastair and Sarah are two halves of a dream domestic team and it is no exaggeration to say that we could not have successfully managed the new business of letting out our property, without their help.

We met before the letting began and they gave much extremely pertinent advice from their own experience which proved invaluable; from useful websites to advertise with, to what soaps to put in the bathroom, the best kind of iron and the most effective cleaning products for the stone floors.

The house is a large five bedroom Victorian Rectory with stone and wood floors as well as carpet and antique furniture, several bathrooms and an Aga. Cleaning and restoring it to a pristine state each week is potentially complex but always accomplished faultlessly.

Their remit is to clean, change the bed linen, wash and iron all linen. They do so much more.

They are always absolutely on time and completely reliable. With the small team of 3 to 4 cheerful helpers they strip and remake the beds to a professional standard, wash and iron all the linen in house, and clean all furniture, carpets, shelves and ledges so that the house is gleaming. After they have finished the kitchen is in perfect order: the fridge literally sparkling and the Aga, a challenging task to clean, is left gleaming. The bathrooms and toilets are immaculate and all towels replaced white and fluffy at the ends of the beds. The house smells fresh and there is not a trace of dust or cobwebs anywhere. The furniture is shining and the cushions plumped invitingly. It is frequently remarked on by our guests that the house is beautifully presented and that this is so is entirely due to them.

There are extra things too, that can make all the difference. They have cleaned our carpets to a professional standard. They let our builder know when the gas cylinder powering the clothes drier needed replacing which I would have overlooked. Recently we were away on holiday during a letting period; Alastair and Sarah not only let our guests in and showed them round the property on our behalf but when a problem occurred with the radiators not working they took it on themselves in our absence to take the guests their own radiator bleed key and also some replacement radiators, driving a round distance of 30 miles. The guests needless to say were very happy indeed, and have probably been our most appreciative to date. This summer we are going away again for a week at a busy period when the house is fully let, being the only time my husband, a busy neurosurgeon can take off. I am grateful that Alastair and Sarah are happy to look after house and the guests, and know they will cope with whatever the situation may demand.

They offer an in-house cooking service for our guests and Alastair, a trained and experienced chef, has cooked 3 course in-house meals to high acclaim.

I cannot recommend Alastair and Sarah highly enough.

Jane Shemilt

*(Contact details available upon request)*